

August 8th, 2019

Notice of end of sales for software products running on Microsoft® Windows® 7

Dear valued customers,

Microsoft Corporation announced that it ended Windows 7 support on January, 2020. After the end of support, it is no longer provide security updates and technical support and has passed more than three years since the announcement.

Accordingly, we, Toray Advanced Computer Solution, Inc., is not be able to support quality/security issues related to our software products of "CREACOMPO", includes PATTERN MAGIC, GRADING MAGIC, MARKER MAGIC, running on Windows 7, which would be caused by factors occurring after such end of Microsoft's support. Please be advised that general and security functions of subject products may not operate optimally if the subject product continues to be operated on Windows 7. Therefore, we have finished our sales of "CREACOMPO".

To continue using your software on newer versions of Windows, please visit our website for your products to check compatibility.

https://www.toray-acs.co.jp/shared/images/uploads/2017/07/EN_CREACOMPO-ll_PC-environment_20170710.pdf

* Please note that we cannot support quality/security issues related to our products operating on former version of Windows OS for which Microsoft has already ended its support, and which would be caused by factors occurring after such end of Microsoft's support.

If there are any further questions, please do not hesitate to contact us via the following URL;

<https://www.toray-acs.co.jp/contact/notice2>

Thank you for your understanding.

Yours Sincerely,

加藤 隆彦,

Takahiko Kato

Director of Sales

Toray Advanced Computer Solution, Inc.

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