

November 15th, 2019

Notice of Microsoft® Windows® 10 Update

Dear Valued customers,

As you kindly know, Windows 10 is scheduled to update every half year by Microsoft Corporation via the internet connection. According to worldwide news, some update might cause troubles and affect your business. For your business continuities with our software, 'CREACOMPO II', we would like to inform you to take the following measures so that the effects via the update might be minimized.

1. Required measures for prompt recovery from the troubles
 - A) Backup your data of; pattern, marking and related master data.
 - B) Create 'Restore point'

2. Measures for avoidance from the troubles
 - *Please note this measure contains security issue on your PC so please consult your system manager.
 - A) Postponement of the update
 - In case Windows 10 Version 1809, please set "Semi-Annual Channel"
 - In case Windows 10 Version 1903, please set "Pause updates"
 - B) Pause 'Windows update service'

If there are any further questions, please do not hesitate to contact us via the following URL; <https://www.toray-ac.s.co.jp/contact2/>

Thank you for your understanding.

Yours Sincerely,
Toray Advanced Computer Solution, Inc.

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